

# **Student Booking**

Student Guide for Seat booking

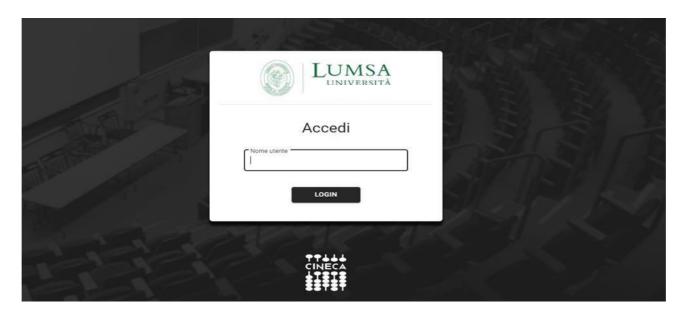
#### Introduction:

Before booking a seat in your classroom, you have to check your lesson timetable on LUMSA website (www.lumsa.it).

You can book a seat starting from 7 up to 1 day before the scheduled lesson.

You can cancel the reserved seat up to 1 day before the scheduled lesson. In case of cancellation the seat will be available to the students on the waiting list.

### Seat booking:



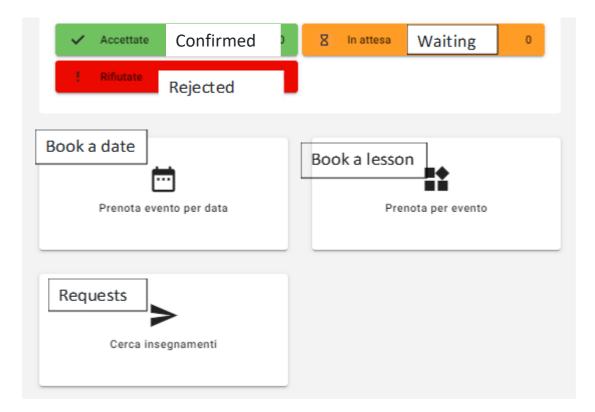
To access the booking App you must enter the same login credentials of Mi@lumsa (<a href="https://servizi.lumsa.it/Home.do">https://servizi.lumsa.it/Home.do</a>).

There are two ways to book a seat:

You can click on "Book a lesson" or on "Request"

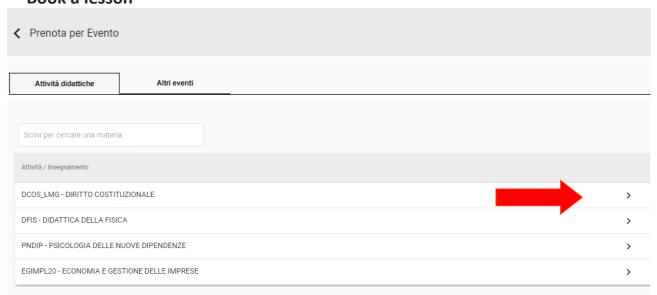
If you can not find the subject in the "Book a lesson" area, you must click on "Request".

#### **STUDENT**

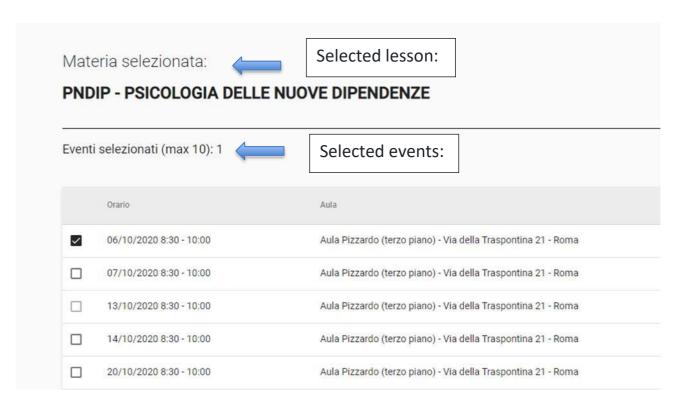


1) Choose "Book a lesson"

#### **Book a lesson**

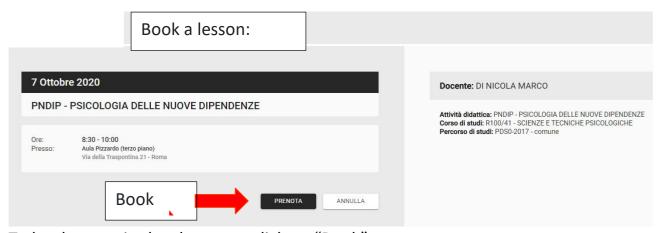


Choose the lesson clicking on the right arrow

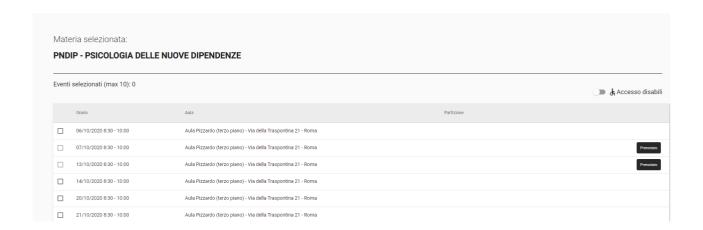




Choose the lesson and click "SELECT" in the footer.



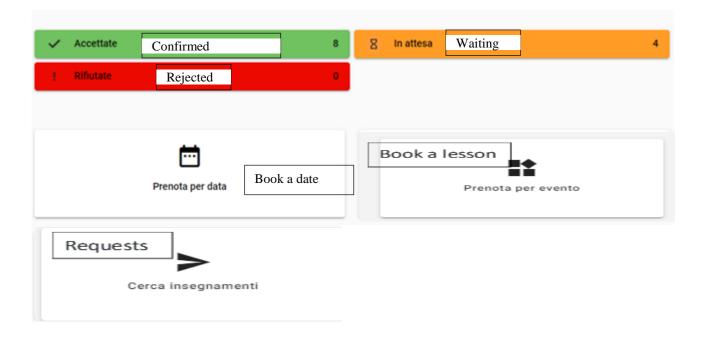
To book a seat in the classroom click on "Book".



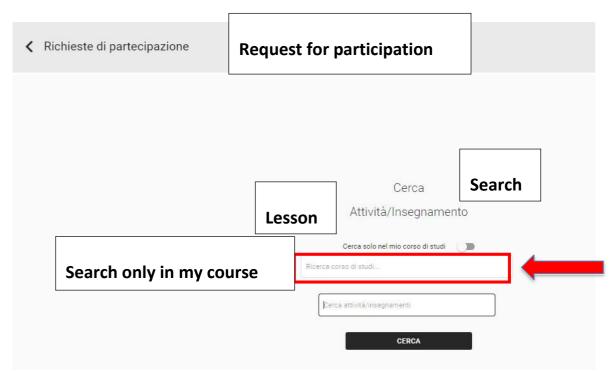
The reserved lessons are the ones with the Booked icon.

You can see all your confirmed reservations clicking on "Confirmed".

#### **STUDENT**



2) If you can not find the lesson click on "Requests".



Write the name, or part of the name, of your course in the box "Search course"



Write the name, or part of the name, of your lesson in the box "Search lesson".



## Then press Search.



Choose the lesson clicking on the right arrow.



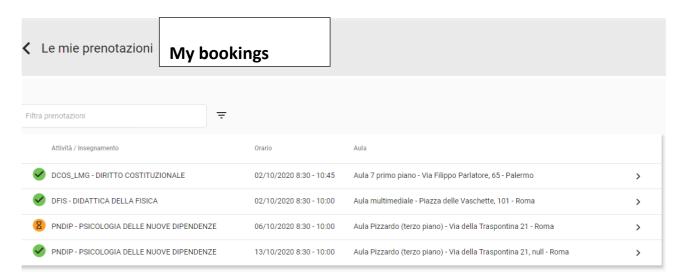
Check that the professor name, the course of study and the group are the ones of your timetable. \*

Finally click "Send a request"

By doing so the lesson is listed in your subjects and you can book a seat clicking on "Book a lesson".

\*Only for "Scienze della formazione primaria" and "Scienze della formazione" you must check that the group is GRP1: Roma, GRP2: Palermo.

You can check the list of all you booked lessons the section "My Bookings".



If the booking is in waiting list you can see the icon . When the bookings are closed a list will be created and you will receive a message informing you if the reservation is confirmed or rejected.

If the booking is confirmed you can see the icon!

If you need to cancel a booking choose the booked lesson



and click on "CANCEL BOOKING".

## **Request for assistance**

In case of problems contact the following email <a href="mailto:prenotazioneposti@lumsa.it">prenotazioneposti@lumsa.it</a> stating:

- Surname
- Name
- Date of birth
- Degree course
- Year of the course
- Brief description of the problem